

STEPHEN SARGENT

Senior Systems Administrator | Enterprise Infrastructure | Systems and Networks Specialist
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PROFESSIONAL SUMMARY

Hands-on Senior Systems Administrator and IT Lead with 30+ years delivering enterprise infrastructure, network security, virtualization, hardware deployment, and HIPAA-compliant systems for MSPs, medical facilities, and enterprise clients. Expert in multi-tenant environments using Acronis Cyber Protect Cloud, Datto BCDR, Veeam, NinjaOne RMM, Windows Server, Linux (Ubuntu, Debian), VMware ESXi, Hyper-V, Proxmox, Cisco networking, Palo Alto firewalls, Fortigate appliances, HP ProLiant servers, and PowerShell automation. Proven track record managing Tier 2/3 support, incident response, hardware installations/migrations, and compliance in demanding, multi-site environments. Available immediately for senior systems administration roles nationwide.

TECHNICAL SKILLS

Systems & Infrastructure Management:

Windows Server 2012-2025, Linux (Ubuntu, Debian, Kali), Active Directory, Azure AD/Entra ID, Group Policy, DHCP/DNS, MECM/SCCM, WSUS, Ivanti, ManageEngine, Ansible, Puppet, Chef, PowerShell DSC, PowerShell, Python, Bash

Backup & Disaster Recovery:

Acronis True Image, Acronis Cyber Protect Cloud, Datto BCDR, Veeam Backup & Replication, VeeamONE, Rubrik, Cohesity, Commvault, Nakivo, Altaro, Unitrends, VMware vRealize

Virtualization & Containerization:

VMware ESXi/vCenter/vSphere, Hyper-V, Proxmox, Nutanix AHV, Microsoft SCVMM, Docker, Kubernetes, OpenShift, Rancher, Terraform, Packer, HashiCorp Vault

Network Infrastructure & Security:

Cisco IOS/XE (ISR, Catalyst, Nexus), Palo Alto Networks, Fortigate, Juniper, Check Point, F5 BIG-IP, Citrix ADC, Kemp LoadMaster, Arista, Aruba, Ubiquiti UniFi, Cloudflare Magic Transit, Imperva, WireGuard, IPsec VPN

Security Operations & Compliance:

CrowdStrike Falcon, SentinelOne, Microsoft Defender for Endpoint, Splunk, Elastic Stack/ELK, Graylog, Wazuh, Tenable.sc, Rapid7 InsightVM, Nessus, Burp Suite, HIPAA Compliance, vulnerability scanning, endpoint hardening, incident response

Identity & Access Management:

Azure AD Connect, Active Directory Certificate Services (AD CS), Cisco ISE, Aruba ClearPass, ForeScout, JumpCloud, MFA, RBAC, Privileged Access Management

Monitoring & Management:

Grafana, Prometheus, Nagios, Zabbix, PRTG, SolarWinds NPM, Auvik, LibreNMS, NetBox, Datadog, ServiceNow, ITIL, NinjaOne, ConnectWise, IT Glue

Cloud Platforms:

Microsoft Azure, AWS, Microsoft 365, Intune, Autopilot, Azure Automation, Logic Apps, Function Apps

Storage & Software-Defined Infrastructure:

VMware vSAN, Ceph, GlusterFS, TrueNAS, FreeNAS, Open vSwitch, VMware NSX, StarWind vSAN, StorMagic SvSAN, Dell EMC, HPE Nimble, NetApp

PROFESSIONAL EXPERIENCE

Senior Systems Analyst / Senior Systems Administrator

Dixie Networks LLC | Phoenix, AZ | April 2021 – Present

Lead multi-tenant environments for enterprise clients using Acronis Cyber Protect Cloud, Datto BCDR, NinjaOne RMM, IT Glue, and Microsoft stack. Architect backup and disaster recovery solutions for 50+ client sites ensuring business continuity. Deploy and manage Cisco routers/switches, HP ProLiant servers, Palo Alto firewalls, and Barracuda appliances across distributed enterprise sites. Implement zero-downtime migrations of 5TB+ data using Acronis, Datto, and Veeam backup solutions. Configure VMware vSAN and Hyper-V virtualization environments for high availability. Manage HIPAA-compliant infrastructure with CrowdStrike EDR and Splunk SIEM integration. Provide Tier escalations, proactive monitoring, and 24x7 incident response.

Senior Systems Administrator - Medical & Enterprise Facilities

Further Assistance, Inc. | Healthcare Organizations | 2004 – 2024 (20-Year Contract)

Delivered full-spectrum IT operations: networks, virtualization, security, and forensics for multi-site healthcare organizations. Led site migrations, infrastructure hardening, hardware refreshes, and multi-site Active Directory management. Implemented enterprise firewalls (Fortigate/Palo Alto), EDR (CrowdStrike/SentinelOne), and backup solutions (Acronis/Datto/Veeam). Supported 24x7 operations with on-call rotations for critical healthcare infrastructure. Conducted vulnerability assessments using Tenable.sc, Rapid7, and Burp Suite. Ensured HIPAA compliance across all infrastructure and data protection systems

Systems Administrator & Network Engineer

Various Enterprise Contracts | 1990 – 2004

Provided hands-on administration, virtualization, penetration testing, and Cisco/Juniper network deployments. Managed mission-critical systems for enterprise clients under tight SLAs.

Executed deployments, troubleshooting, and infrastructure optimizations.

EDUCATION & CERTIFICATIONS

CEH (Certified Ethical Hacker) - Expired; Score 94%

20+ Industry Certifications expired: Microsoft MCSE/MCSA, Cisco, Network Security, Cloud Platforms. Continuous Professional Development: IT, Cybersecurity, Cloud, AI

AVAILABILITY

Available immediately. Open to remote, hybrid, or on-site positions nationwide. Seeking senior systems administration roles with MSPs, healthcare organizations, or enterprise clients requiring expertise in infrastructure automation, backup/DR solutions, and multi-tenant environment management.

Portfolio: <https://adminsnet.net>